Goodwill Workplace Literacy

"Keep the river flowing"								
Could mean "Keep the donations moving." "Keep the 'stuff' moving."								
What else could it mean	1?	And the second s	Mark . The same					
Vocabulary words:								
Breakdown	soft goods	sorter	hanger					
Pricer	donor	hard goods	rotate					
Sales associate	cashier	bargain barn	salvage					
Recycle	vendor	compactor	accessories					
shoes	furniture	wares	electrical					
Model conversations at all four job stations.								
Practicing: Must go, should go, could go, and probably will go.								
Notes								
			- AR					
- CARLES CONTROL CONTR								
What does a greeter do	?							
What does a greeter say?								
What does a greeter hear?								
What does a pricer or hanger do?								
What does a pricer or hanger say?								
What does a pricer or hanger hear?								

What does a sales associate do?
What does a sales associate say?
What does a sales associate hear?
What does a cashier do?
What does a cashier say?
What does a cashier hear?

Common Goodwill Manasota Acronyms

ADC Attended Donation Center

ATL Assistant Team Leader

CPF Critical Performance Factors

GIM Goodwill Industries Manasota, Inc.

GII Goodwill Industries International

GGC Goodwill GoodNeighbor Center

GPC GoodPartner Coach

H&O Housing and Occupancy

HR Human Resources

IS Information Services

NHO New Hire Orientation

Ops Operations

OTC Operations Trainer/Consultant

TLC Team Leader Coach

TRC Team Resource Center (Airport)

Acronym: means a word formed from the first letters of words in a set or series of words, as in Attended Donation Center = ADC
Let's break it down in syllables for the pronunciation. ac-ro-nym
Sounds like: ak-ruh-nim
This word is a noun.
Let's think of some other acronyms we hear or see?
Examples: DOB = Date of birth, VCR = Visual Cassette Recorder,
<u>DVD</u> = Digital Vinyl Disk, <u>CD</u> = Compact Disk

INFORMAL PLACEMENT TEST PRE-TEST

☐ ESL Level 0	☐ ESL Level I	☐ ESL Level II	☐ ESL Leve	IIII LI	SL Level IV
Student's Name		1		Date	
Student 3 Manie					
Tester's Name					
standard or poor Engl	lent is unable to understa lish), the ESL Level is 0.				
least Level L. Continue	ent answers three to five testing with Level II que tions correctly (in standa	estions to determine po	ossible higher level abi	or English), the ES lity. If the student	L Level is at answers two
The second			Correct Answer	Correct Answer	
Questions:			(Standard English)	(Poor English)	Answer
1. Hello! what's your		* *	· · · · · · · · · · · · · · · · · · ·		
 What's your addres What country are y 		,	7		
4. Are you working no		* 333			
5. What month of the	year is this?	Ŧ.		•	-
	swers in Level I			£	
Ouestions:	nue testing with Levels II Level II questions correc	tly (in standard or po	or English), the ESI L Correct Answer (Standard English)	evel is I. Correct Answer (Poor English)	
2. Did you ever study	d you go to school in (na English before? ar husband or children) (9	 , , ,		
(or school)?	ith your tutor for a lesso	** *** *** *** *** *** *** *** *** ***	N .		*
you do? (or) If you	have a headache, what w	vould you do?	8 · · · · · · · · · · · · · · · · · · ·	·	49.00
your student is not if for fun?	mployed) What kind of n the labor market) wha	t do you like to do		to the state of th	A Y X
	swers in Level II	Co.			
suggest, "Tell me more Level is II. If the studer	Encourage your student e.'' If the student cannot gets one correct answer tences each), the ESL Le	t give a three-sentence (three-sentences), the	answer for any of in	e student gets two c	or more cor-
~	0.00		Correct Answer	Correct Answer	Incorrect
Questions:	/		(Standard English)	(Poor English)	Answer
1. Why did you move	to (present location)? tudying English will help	, vou?			
	ebrate (one of student's			ac n	
	swers in Levels III and I	V)	economical and the second seco	V V	